

Order-to-Cash

Today, companies rely on sample-based audits and manual review of ERP reports to track down and resolve mistakes and violations that occur in the Order-to-Cash process. It often takes full-time quality assurance resources to catch these problems—for example, invoicing errors, shipment mistakes, uncollected receivables, and improperly paid commissions—before they affect customers or hit the financial reports.

Even with human controls in place, unidentified and unresolved errors fall through the cracks. By automating the tests and heuristics of auditors and fraud examiners across every transaction, Oversight Systems eliminates manual discovery of issues and points you directly to mistakes and violations as they occur, and facilitates correction resolution.

Oversight Systems' subject matter experts have identified the areas where mistakes and violations occur, frequently undetected, in the Order-to-Cash process. Our set of best practice integrity checks map to each step in the process to automate testing for completeness, accuracy, validity and user integrity for each transaction, even for processes that involve multiple applications.

Quickly Resolve Errors & Defects

Because Oversight continuously audits the Order-to-Cash process and all of its related records in real-time, you can resolve exceptions before they turn into larger business issues:

- Shipments without invoices or orders
- Erroneous master data records
- Payment of unearned discounts
- Freight accruals
- Inaccurate sales commissions
- Unmatched purchase orders
- Rebates and warranties

FIND IT. FIX IT. PROVE IT.

Oversight Systems uniquely delivers on the promise of continuous monitoring, with real-time transaction integrity inspection for identifying fraud, misuse and errors. Oversight's software provides a platform for continuous monitoring with powerful analytics that excel at finding problems, then raises the bar with an investigator's workbench for cost-effectively fixing the problem, and workflow-enabled audit trail and journaling for proving problem resolution and compliance. By inspecting each step of individual transactions across all financial systems, Oversight identifies errors and fraud, drives defects out of the process, and sustains regulatory compliance.